



Genworth Mortgage Insurance
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October 10, 2018

ANNOUNCEMENT SVC 2018-3

LENDER SERVICING GUIDE UPDATES

Dear Valued Customer,

Genworth Mortgage Insurance has revised its Lender Servicing Guide effective October 10, 2018.

This Lender Servicing Guide (the "Guide") replaces the February 22, 2016 Lender Servicing Guide.

Visit our website at MIservicing.genworth.com to access the Guide, which includes, but is not limited to the following updates:

- Personal Identifying Information (PII) –New language has been added to the Guide due to changed policies
 - We do not use PII (Personal Identifying Information) for the bulk of our processes, so if possible, we ask that you not send this type of information to us unless we have asked for it specifically

If you have any questions, please call the Genworth ActionCenter® at 800 444.5664.