

Genworth Mortgage Insurance COVID-19: We're here for you

As the COVID-19 Coronavirus pandemic progresses, we wanted to let you know that Genworth Mortgage Insurance is fully prepared and plans to provide uninterrupted service at the exceptional level that you have come to expect from Genworth. For many years, Genworth MI has utilized a decentralized team to consistently deliver our industry leading turn times and service levels. This model is especially helpful in our current situation, and we stand ready to serve you.

If you or your vendor management team have interest in further understanding Genworth's comprehensive COVID-19 response leveraging our established business continuity plans, please reach out to your Genworth sales representative or email duediligence@genworth.com.

We have taken some actions over the past few days to protect the health and safety of our colleagues, families, clients, and communities in the wake of this unprecedented event, including significantly reducing travel and instituting work-from-home status for all home office employees for the foreseeable future. As the pandemic evolves, we are regularly assessing the needs of our colleagues and customers and may take additional actions to keep everyone safe.

Through it all, though, please know that we are fully focused on helping you help more people achieve and maintain the dream of homeownership. We will continue to provide you with timely and transparent communication regarding any business impacts due to the COVID-19 pandemic.

Thank you for choosing Genworth MI.