

Notice of Delinquency First Lien

Complete this form and submit. Genworth encourages you to protect the transmission of consumer data according to your internal policies. For information on how to access our online delinquency reporting website (DOW) to report a Notice of Delinquency, please contact the Genworth ActionCenter® at 800 444.5664. DOW is the preferred method for submitting a Notice of Delinquency to Genworth.

Submission Instructions

Online Via Secure Submission:
MlserVICing.genworth.com

Via Fax:
919 846.3125

Via Email:
gnw.delq@genworth.com

Via Mail:
8325 Six Forks Road, Raleigh, NC 27615
Attn: Delinquency Reporting

Servicer Information

MI Certificate Number: _____ **Servicer Loan Number:** _____

Servicer Name: _____

Servicer Address: _____
Street City State ZIP

Investor (check one): FHLMC FNMA Other _____

Servicer Contact: _____

Servicer Telephone Number: () _____ Ext. _____ **Servicer Contact Email:** _____

Mortgagor Information

Mortgagor Name: _____
First Middle Last

Co-Mortgagor Name: _____
First Middle Last

Property Address: _____
Street City State ZIP

Mailing Address (if different): _____
Street City State ZIP

Telephone Numbers: Home () _____ Work () _____ Ext. _____

Mortgage Information

Current Principal Balance (exclude all delinquent interest, etc.): _____

Total Delinquent Amount: _____

Loan Due For Date: ____/____/____
mm dd yyyy

Reason for Non-payment (check one):

- Unemployment
- Marital Problems
- Illness
- Death
- Business Failure
- Temporary Loss of Income
- Bankruptcy
- Excessive Use of Credit
- Casualty Loss
- Moved/Vacated
- Dissatisfaction w/Property
- Energy/Environment Cost
- Servicer Problem (explain below)

Bankruptcy:

Date: ____/____/____
mm dd yyyy

Chapter: _____

Is this a First Payment Default?

Yes No

Occupancy Status: (check one)

- Mortgagor
- Tenant
- Vacant

Date of Last Mortgagor Conversation: ____/____/____
mm dd yyyy

Servicer's Next Action Will Be (check one):

- Loan Modification/ Workout
- Recommend Mortgagor List For Sale
- Offer to take Voluntary Conveyance (DIL)
- Foreclosure
- Negotiate Payment Plan
- Promise-to-Pay Date (if available): ____/____/____
mm dd yyyy
- Pending Refinance

Servicer's Collection Efforts and Other Comments:
